



Important Contact Information

City of Austin

(512) 494-9400
www.coautilites.com

Facebook

<https://facebook.com/groups/ridgeview78737/>

To speed up the process of being added to this page, provide your address to an admin when requesting access.

Homeowner's Association

(866) 473-2573
www.realmanage.com
 7:30 a.m. to 7:00 p.m. CST

HOA Resident's Portal
www.ciranet.com/ResidentPortal

HOA Board Members

Glenn Struzinski – President
 Christopher Schieffer – VP
 Paul Senecal - Secretary
RVAustin.HOA@gmail.com

Pedernales Electric Cooperative

(888) 554-4732
www.pec-smarthub.coop
 If a light is out call Real Manage with the pole's serial number.

Texas Gas Service

(800) 700-2443
www.texasgasservice.com

Waste Connections, Inc.

(512) 282-3508
www.wcicustomer.com
 Friday is trash day. All garbage cans should be out of sight by Saturday by 6:00 p.m.

Your Home Owner's Association Types of Meeting in a Homeowners Association

What's the difference between a homeowner's association board meeting and an annual meeting? Confused? Here's some clarification.

Annual Meetings

Annual HOA meetings are required by a homeowners association's governing documents, which specify when they are to be conducted and how and when members are to be notified about the meeting. This is the main meeting of the year when members typically receive the new budget, elect a board, hear committee reports, and discuss items of common interest. Members are given notice of an annual meeting no less than 10 but no more than 90 days before the date of the meeting. This notice must also include the items that will be discussed.

Board Meetings

The majority of the regular business of an Association is conducted at this type of meeting. Our association holds their regular meeting quarterly at the pool at 4:00 pm to allow Real Manage to attend without being paid overtime. The business that is conducted is limited to noticed items only; no other business may be transacted. The Board shall permit any member to speak for no more than three minutes. A four-day notice is required for a board meeting and notice must include what will be discussed and usually includes the agenda.

Oak Hill Parkway Project



The January 16, 2018 public hearing for the Oak Hill Parkway project has been postponed. The Draft Environmental Impact Statement was not released in December 2017 as previously expected. The transportation agencies are having more in-depth discussion about funding projects across the state, including this improvement project.

To obtain more information regarding the Oak Hill Parkway Project and its status, visit <http://www.oakhillparkway.com> for more information.

Wastewater Averaging Has Begun

The wastewater averaging period spans three consecutive billing periods beginning in Mid-November and ending in mid-March. The water used during the averaging period will determine wastewater charges for most customers for the 2017-2018 service year.

Lower Your Wastewater Costs

You can lower your wastewater costs for the next year by conserving water during these billing periods. To help you conserve water in the winter months and lower your wastewater average, follow these basic water-saving tips:

- Check your irrigation system for leaks and turn them off during the fall/winter months.
- Fix all leaky faucets and toilets.
- Run your dishwasher and washing machine only with a full load.
- Take shorter showers – place timer in your bathroom.
- When buying new water-using appliances, look for the WaterSense Label.
- Visit <http://WaterWiseAustin.org> for water conservation tips.



Upcoming Events

Annual HOA Meeting

When: January 23, 2018 5:30PM sign-in 6PM Start
 Where: Austin Community College
 Pinnacle Branch Room #1015

Chili Cook Off

When: February 10, 2017
 Where: Pool Parking Lot

Dessert Baking Cook Off

When: March 8, 2017
 Where: Pool Parking Lot

Holiday Lights and Decor

This is a friendly, in advance reminder, that holiday lights and décor must be removed before January 25th.

Fine Policy Update

The board of directors have voted to implement a standardized fine policy for our community regarding deed restrictions to help protect the value and integrity of the community.

Effective 01-04-18 the new policy will begin to be enforced. All existing violations will be cleared at this time, allowing a fresh start. All violation notices will be sent by U.S. Mail and/or certified mail. The new policy can be found on the Resident Portal at <http://realmanage.com>.

Real Manage will continue to do regular inspections of the community to ensure the necessary maintenance and repair items are being handled properly and timely.

Please remember all modifications to landscaping or exterior of the buildings (including satellite dishes) require written approval from the HOA Board prior to commencing any project. All community documents, as well as the HOA Board/Architectural Control Committee Request form, can be found on the Resident Portal at <http://realmanage.com>.

Email Addresses



Do you have an email address? If so, we would like to contact you via email to continue our commitment of lowering expenses. By providing us your email, we will be able to provide you timely information, reduce costs and keep you informed. WE PROMISE, we will not give out homeowner email addresses to anyone and all correspondence will be sent to you using the BCC line to prevent others from obtaining your email address through any email mailings. Only a Board Member will be allowed to email to the Ridgeview's list.

How to Keep Your New Year's Resolutions

The New Year has arrived and you have already made your resolutions. Now, how do you to stick to your plan?

1. Put it all on paper. Write your resolutions down and keep them in an accessible places as a reminder.
2. Mark your calendar. Set deadlines for yourself to tackle each step toward reaching your goals, one at a time.
3. Start as soon as possible. Purchase the necessary equipment or literature. Call now and set up an appointment with your dentist, your doctor, your trainer, your accountant...
4. Find a role model. Is there anyone who has succeeded in fulfilling an ambition like yours? Look to this person as a reminder that it is possible to achieve your goal.
5. Check your progress regularly and give yourself an occasional reward for your efforts. Make sure the reward isn't contrary to your resolution.
6. Inform your friends and family of your goals and recruit them to regularly remind and support you in your endeavors.
7. Don't sweat the setbacks. Persistence is the key.



Newsletter Ideas?

If you have an article submission for the newsletter, please submit in Microsoft Word format (pictures separate as jpg files) to RVAustin.HOA@gmail.com. Articles will be published in order they are received due to the amount of space allotted in each newsletter.